



Booking & Cancellation terms and conditions for Sustainable Sweden Study Tour 2024

Parties

These conditions apply between the parties Uniglobe AR Resebyråer AB (hereinafter referred to as AR) and the customer of travel (hereinafter referred to as the Customer) when AR has confirmed the order, on a quote accepted by the Customer.

General terms

Once the registration fee has been paid, there is no possibility of a refund of this deposit, regardless of the reason.

Likewise, once the final payment has been made, it cannot be refunded for any reason.

It is recommended that international travelers pay with a credit card that includes cancellation protection & travel insurance, or that you as Customer purchase insurance in your home country that covers you in Scandinavia including your journey to Sweden returning from Denmark.

Participants/Customer can change their name on the registration up to 14 days before the arrival date.

Passport and visa

Customer of travel themselves are responsible for having valid passports and for informing themselves of the destination's passport and visa regulations. If the Customer of travel is absent from the trip due to absence of a passport, visa, valid travel document or valid health regulations, the cost of the trip will not be refunded.

The customer's control of the booking and travel documents

The Customer is obliged to check the booking confirmation and other relevant documents as soon as these are received from AR Resebyråer. Any inaccuracies must be reported immediately in writing to AR Resebyråer by email (anna.andersson@uniglobe.se).

Uniglobe AR Resebyråer AB

Kungsgatan 56
903 26 Umeå
Sweden

T: +4690-15 49 50
F: +4690-15 49 59
E: reservation@uniglobe.se

Uniglobe.se





Travel Guarantee

Uniglobe AR Resebyråer AB has provided a travel guarantee to Kammarkollegiet in accordance with Swedish law and European regulations.

Force Majeure

AR is not responsible for any violations resulting from Force Majeure. In the event of a Force Majeure event, AR's performance will be suspended for the duration of the Force Majeure. "Force Majeure" means any circumstance and event beyond AR's reasonable control whether foreseeable at the time of entering into the Agreement or not, which results in AR being reasonably unable to perform or enforce its obligations, including, without limitation; natural disasters including earthquake, lightning, hurricane, typhoon, flood or volcanic activity or extreme weather conditions, strikes, lockouts, war, terrorism, political situation, civil unrest, riots, sabotage, vandalism, disease outbreak, epidemic outbreak, pandemic outbreak, fault in or loss of electricity supply, cyber attacks, data breaches or non-performance by AR's suppliers or other third parties on which AR's services depend (including connection and communication services).

In addition, AR reserves itself for changes and events beyond our control regarding flights, hotels and land arrangements such as e.g. changed exchange rates, taxes and other charges included in the price of the trip as well as other things that can be attributed to Force Majeure.

Conditions in the event of canceled travel during covid-19 or other pandemic and epidemic outbreaks

In the event that all or part of the trip (transportation and/or accommodation) is canceled by AR's suppliers as a result of covid-19 or other pandemic and epidemic outbreaks, the following conditions apply:

1. AR tries its best to rebook the trip/transport and/or accommodation to a new date together with the Orderer. Rebooking to a new date must take place in the first place, provided that the supplier for the respective means of transport/accommodation allows this. Any costs incurred when rebooking is the responsibility of the Customer.
2. If it is not possible to rebook the trip/transport/accommodation, AR applies for a refund if the supplier's conditions allow this. AR applies the respective suppliers' cancellation and refund conditions.
3. In the event that the trip is partially canceled due to covid-19 or another pandemic or epidemic outbreak, AR cannot be held liable for reimbursement for the entire trip/accommodation

When traveling during an ongoing pandemic or epidemic, AR recommends that the Customer take out cancellation insurance. The customer chooses means of transport and accommodation that can be canceled or rebooked.

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Complaints

Any complaints must be sent in writing and reach AR no later than 2 months after the end of the trip.

Privacy policy

By accepting the terms, you also agree to AR processing your data in accordance with the applicable privacy policy. For more information about AR's privacy policy and handling and storage of personal data, see www.uniglobe.se/privacy-policy.

1st FEB 2024 AR RESEBYÅRER / UNIGLOBE TRAVEL

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